

## **Tender # Proc/302**



Tender Document

Up-gradation of Active Directory Services

July 2022

Last Date for Submission	July 23, 2022 @ 1:00 pm
Tender Opening Date	July 23, 2022 @ 1:30 pm

**Important Note: Please send technical & financial proposals separately**

### **Sukkur IBA University**

Nisar Ahmed Siddiqui Road Sukkur  
Email: [info@iba-suk.edu.pk](mailto:info@iba-suk.edu.pk)  
Web: "[www.iba-suk.edu.pk](http://www.iba-suk.edu.pk)"  
Telephone No. 111-785-422

Please see the attachment for technical specifications and quantity.

Technical Information of Equipment:

S. No	Items	Product name	Model	Make of Equipment	Part No	Relationship with principle
01						
02						
03						
04						
05						

Cost Estimation of the Equipment:

S. No	Items	Qty	Product name	Model	Make of Equipment	Part No	Unit Price	Total Cost
01								
02								
03								
04								
05								

## **1. GENERAL TERMS AND CONDITIONS**

The following General Terms and Conditions apply to all the equipment/works under this tender.

The last date of receipt of Bids is as mentioned on face sheet of this document.

### Documents/Details Required.

1.1 Documents should be properly signed and stamped by competent authority.

1.2. Detail of repair & maintenance facilities

1.3. Structure/Organizational Chart.

1.4. Affidavit to the effect that the firm has not been blacklisted by any Government/Semi Government Organization.

1.5. The Bidder indemnify Sukkur IBA against all third-party claims of infringement of patent, trademark industrial design rights arising from use of the goods or any part thereof in Pakistan.

1.6. Sukkur IBA or its representative shall have the right to inspect and/or to test the equipment to confirm their conformity to the contract specifications.

The Technical Specifications shall specify what inspections and tests Sukkur IBA requires and where they are to be conducted. Sukkur IBA shall notify the contractor, in writing, of the identity of any representatives entrusted for this purpose.

1.7. It is mandatory that the Bidders provide the following documents and information with respect to its relationship with Principal.

1.7.1. Name and contact details of Principal/Manufacturer representative who is authorized to verify Vendor's local partnership

1.7.2. Duration and scope of association in the current capacity with the Principal

1.7.3. Copy of the Principal's Certification (along with its validity period), authorizing the Vendor as local partner/representative in Pakistan to Offer/Bid Principal's equipment and services

1.8. The Bidder/Vendor shall provide the following information with respect to its set up in Pakistan.

- 1.8.1. Number of Vendors offices and addresses, thereof, phone and fax numbers and e-mail address as well as names and designations of responsible persons.
- 1.8.2. Number of engineers and technical staff in Vendor's office
- 1.8.3. Profile of technical staff with relevant experience, resume and number of Customers and sites looked after /supported by each.
- 1.8.4. Problem reporting procedure and fault response time in hours for fault rectification, escalation procedures with respect to response or turnaround time in hours.
- 1.9. The Bidder shall provide following information with respect to its Company Profile
  - 1.9.1. Registered Name of the Organization.
  - 1.9.2. National Tax Number, Sales Tax Number and GST number
  - 1.9.3. Head Office address.
  - 1.9.4. Management structure & Organization Chart
  - 1.9.5. Name, Address with Telephone/Telex and Fax numbers of the contact Person
- 1.10. Financial status of the Vendor's/Bidder's Organization with supporting documents and last two years annual reports.
- 1.11. Provide a certificate from your bank certifying your sound financial position and credit limit from the bank.
- 1.12. List of clients and their Acceptance of deliverables, showing separately the items provided and value thereof
- 1.13. Sukkur IBA reserves the right to reject any or all Bids/Offeres without assigning any reason or cancel the process at anytime.
- 1.14. Sukkur IBA reserves the right to increase/decrease the quantity of items/scope of the work. Bidder has no right to challenge the decision in Court.
- 1.15 Documentary evidence of claims made in proposal regarding experience, relationship with principal etc.

## **2. PROPOSAL SUBMISSION REQUIREMENTS**

2.1. A bidder can submit bid for single, two or all equipment, however bid in each item will be treated and evaluated separately.

2.2. Sealed Bid clearly marked as "**ORIGINAL**" should consist of following two separate and independent parts i.e. **1) Technical Proposal 2) Financial Proposal** and should be clearly marked as Technical Proposal/Financial Proposal in bold and affixed to each envelope at a clearly visible location.

### **2.2.1. TECHNICAL PROPOSAL**

2.2.1.1. Technical Proposal must include the complete solution proposed by the Vendor with filled-in specification sheets.

2.2.1.2. After review of the Technical Proposal, promising Vendors will be selected and will be asked to give a demonstration/presentation on their solution.

2.2.1.3. Based on the Technical Proposal and the presentations, Vendors will be selected in order of preference and their Technical Solution will be rated on a scale of 100. The criteria considered will be compliance with equipment specifications, capability of integration, references, after sales support etc.

2.2.1.4. Financial Proposal of only those Vendors will be considered whose Technical Proposal qualify.

### **2.2.2. FINANCIAL PROPOSAL**

2.2.2.1. Financial Proposal will include the prices quoted on individual item/Equipment basis

2.2.2.2. For each category the quoted prices must include all taxes, customs and freight charges for delivery at the required locations at own risk and cost.

2.2.2.3. This Equipment is required for educational institution. Sukkur IBA, therefore, expects significant educational and volume discounts.

2.2.2.4 the Bidder/Vendor shall furnish **separate earnest money** equivalent to **2%** of the total value of Bid in the form of Pay Order /Bank Draft issued by a scheduled bank of

Pakistan in favor of "**Sukkur IBA University**" valid for 28 days beyond the bid validity period.

2.3. **No Bid shall be entertained without earnest money.** Earnest money of the successful bidder will be released at the time of submission of Ten percent (10%) Performance Guarantee of the total contract value.

2.4. Bid security is required to compensate Sukkur IBA against the consequences of:

2.4.1. Subsequent unauthorized variations and/or modifications of the terms of bid.

2.4.2. Pre-mature withdrawal of the bid before the completion of the bid evaluation

2.4.3. Failure of the bidder to sign the resultant Contract, in the event of such Contract being awarded to it.

2.5. Successful bidder is required to deposit **Ten percent 10%** of total contract value as **Performance Guarantee** in the form of **Bank Draft** issued by a scheduled bank of Pakistan in favor of "**Sukkur IBA**" at the time of signing of contract agreement and will be released at the time of delivery of equipment at site.

2.6. Proposals sent to Sukkur IBA by fax or email will not be accepted.

2.7. An effort by a Bidder to influence Sukkur IBA, directly or indirectly THROUGH UNFAIR MEANS may result in the rejection of Bidder's Proposal and blacklisting for any future tender of Sukkur IBA.

2.8. Prices quoted will be firm for the entire period of Contract. All prices to be quoted in **Pak Rupees**, and must clearly state all applicable taxes which must be included in quoted price.

2.9. Bids should be valid for 90 days from the date of opening of tender.

### **3. HARDWARE AND SERVICE REQUIREMENTS**

Following are the minimum requirements which the bidder/vendor for the equipment:

3.1 The Vendor must install all equipment and components and must ensure that the proposed equipment is fully operational and function properly at all variables.

3.2 Vendor must furnish components, wires, connectors, materials and parts, equipment for the complete installation of the system, in accordance with recommendations of the equipment manufacturer. Installation shall follow standard broadcast wiring and installation practice and shall meet or exceed industry standards for such work.

3.3 Vendor must ensure that all systems are in first class working condition and free of short circuits, ground loops, video noise and excessive system noise or any fault affecting its efficiency/quality/life.

3.4 At time of installation, Vendor must provide owner's manuals, manufacturer's data sheets, and a complete equipment list.

3.5 At the time of installation, Vendor must provide comprehensive system schematics, labeling and showing detailed connections to all equipment.

#### **4. SELECTION PROCEDURE**

Sukkur IBA intent in issuing this RFP is to award a contract to the lowest and best responsive Vendor/Bidder who meets required standard of specifications and other factors. The Vendor's past performance, cooperation, and ability to provide service and training are general factors that will be weighed in the selection process.

All Vendors will provide demo (proof of concept) to verify the claims in the Technical Specifications of the Brochures. This would also determine the quality and specifications of the equipment.

Bids will be evaluated as per evaluation criteria mentioned below.

**EVALUATION CRITERIA**

**Technical Evaluation Criteria**

S. No	Bidder Name	Max Score	Achieved Score	Remarks
1	Meeting Specifications	40		
2	Relevant Experience (Years)	5		
3	Experience with Academic Institutions	5		
4	Relationship with Manufacturer	10		
5	Quoted Products Origin	5		
6	International Quality Certifications	5		
7	Warranty/ Guarantee	5		
8	Complains Response Time	5		
9	After Sale Service (Local Expertise)	5		
10	Lead Time (Order to Delivery Time)	5		
11	Company Profile	5		
12	Cliental Served Profile	5		
	Total	<b>100</b>		

Note: Please attach documentary evidence in support of your claims in technical proposal.

Note: Minimum score to technically qualify is 70 out of 100.



## **5. DELIVERY & INSTALLATION**

Delivery and Installation should be at the Sites/Locations at the risk and cost of successful bidder.

## **6. WARRANTY**

Following Warranty clauses are applicable:

The successful Bidders shall warrant the equipment and its components to be free from any sort of defects in material and workmanship for a minimum period of 1 year from date of completed installation and shall repair or replace on a timely basis any defective component, assembly or portion free of cost. Technical support should be available on call basis. Competent staff of the bidder will attend each and every call within 3-4 hours of its notification either on phone or in writing during business hours (9am -5pm). Delay in attending the call and delay in rectification of fault will lead to consequential financial damages to the Vendor/Bidder.

## **7. SERVICES**

8.1. Sukkur IBA shall promptly notify the supplier in writing of any claims arising under this warranty and the Vendor/Supplier will repair/replace the defective stores at reasonable speed but within the specified period and time & without any additional cost, specifications, and/or other Contract commitments

## **8. LIQUIDATED DAMAGES**

Liquidated damages shall be applicable as under:

- a) Delay of one week to handover the Equipment  
As per specifications = 0.5% of the total cost
- b) Delay of two weeks to handover the equipment  
As per specifications = 1.0% of the total cost
- c) Delay of three weeks to handover the  
Equipment as per specifications = 2.0% of the total cost
- d) Delay of four weeks to handover the equipment  
As per specifications =4.0% of the total cost

Note: In case of delay beyond four weeks, Sukkur IBA reserves the right to cancel the order and impose penalty up to 10% of ordered value.

## **9. TERMS OF PAYMENT**

Payment shall be made in the following manner:

Sukkur IBA, being an educational institute, is exempted from GST and whole of custom duty as per S.R.O. 362(I)/2000 in case of imports therefore prefers to open LC directly in favor of principal to avail GST and Custom duties exemption but sometimes if the equipment is required urgently and import time wait is not operationally feasible then Sukkur IBA opt to buy on availability basis.

1. Please quote the rates on C&F (Cost & Freight) till Karachi port in US \$ or Euro, for in case Sukkur IBA open LC. Please clearly mention mode by Air or By Sea.

2. Please also quote rates in Pak Rupees in case Sukkur IBA opts to buy on availability basis, payment will be Within 30 days after satisfactory delivery of items for this case (if opted)

Note: Please quote rates for above both cases, it will be entirely Sukkur IBA discretion to opt whatever option (Open LC or buy on availability basis) as per requirement and situation.

## **10. Bid Validity Period**

Bid Validity Period 90 days from the last date of submission of bids.

## **11. OTHER TERMS AND CONDITIONS**

1. Warranty/Guarantee and Product Origin must be mentioned clearly
2. Sukkur IBA reserves the right to increase or decrease the quantities at the time of order placement as per provision of SPP rules 2010
3. Installation and transportation must be mentioned clearly.

## **TECHNICAL SPECIFICATIONS & QUANTITY**

### **Up gradation of Active Directory Services**

#### **Scope of Work**

Sukkur IBA is using Active Directory Domain Services (ADDS) for authentication and authorization of users, existing **AD setup** is running on Windows Server 2008 R2 and Windows Server 2012 R2 that needs to be upgraded with services / roles like **DNS, DHCP with Failover, & File Server.**

Bidder is required to provide assistance in building new ADDS infrastructure designing, sizing, OU management, Policies management, implementation, and maintenance.

Bidder is required to study the existing AD setup hosted at Sukkur IBA's DC and migrate to its newer latest Windows Server release as Windows Server 2022 which has to be provided by Sukkur IBA along with hardware infrastructure. The groups and users have to be migrated with their roles and responsibilities, rights management, domain management.

The new AD infrastructure has to be designed by selected bidder as per industry best practices.

Bidder is required to deploy / implement new AD Infrastructure at two sites / locations (DC and DR).

Bidder is required to implement ADDS users home drive, & quota-based user profiles management that ensure users can access only the resources they are granted.

Bidder is required to perform group policy management, ensure users can access only the resources they are privileged, in order to provide a secure infrastructure, automate, track, alert on changes, automate AD data backup and recovery to mitigate downtime in the event of an outage.

Bidder is required to perform ADDS Implementation, existing users, user profiles, policies, group policies migration from existing ADDS Servers to New ADDS Servers without affecting the functioning of end-users and domain joined & un-joined computers.

Sukkur IBA all desktops, laptops, servers, and network devices will be part of Active Directory domain with specific roles and responsibilities defined and implemented in respect to group and user categories, department, and organizational hierarchies.

Bidder is required to implement ADDS replication at both DC and DR/Remote Location.

Bidder is also required to maintain, manage the ADDS in terms of group/user management, user accounts password, file server storage management, user accounts profile / quota management, home drive, schedule management, domain management etc. as per best industries practice for the duration of the contract.

Bidder is required to implement Remote Server Administration Tool (RSAT) for administrating of AD Server remotely.

Bidder is required to train 3 officials about implementing, understanding and management of the new AD setup.

**Technical Specification:**

The proposed Active Directory services upgradation solution should have following features:

S#	Requirement description
1.1	The Solution should be able to streamline user and group administration through provisioning & de-provisioning, solve security issues – and meet those never-ending compliance requirements by managing and securing on-premises AD simply and efficiently with a single, intuitive solution
1.2	The Solution should be able to effectively administer and control Group Policy Object (GPO) changes and verify, compare, update, and roll back GPO versions. Ability to confirm the consistency of various GPO settings.
1.3	The Solution should be able to track changes in AD like User creation/deletion/modification, Groups, group policies, DNS. Provide alerting and reporting for the critical changes.
1.4	The Solution should be able to provide deep visibility into Active Directory (AD) users, groups, roles, organizational units, and permissions by providing detailed reports on various aspects of it. Apart from reports, it should also perform security assessments, configuration change history reviews etc.
1.5	The Solution should be able to provide functionality which helps in automate backups and quickly recover everything from a single object to an entire forest, in the event of a major disaster or corruption. Also, to have capability to test back

	restoration by creating virtual environment.
1.6	The Solution should include effective management of resources, user accounts and password management, OUs, Group Policies, network shares, home / network drives mapping, servers, network printer's management, etc. Solution is capable to generate various customizable reports for effective management.
1.7	During the upgradation of AD, the following roles will also be upgraded DHCP in Failover, DNS servers on each site
1.8	Bidder is required to provide the level 2 support engineer at Sukkur IBA premises and that would be the single point of contact for the Sukkur IBA for day-to-day operational issues, and he would be posted in Sukkur IBA for 06 months
1.9	Project documentation along with SOP for each activity in detail should be submitted.
1.10	Daily and Monthly reports need to be shared as per Sukkur IBA requirement with details like health status of AD, Number of User added / deleted, & inactive user list.
1.11	Daily and Monthly reports need to be shared as per Sukkur IBA requirement with details like health status of AD, Number of User added / deleted, & inactive user list.
1.12	Dashboard for day-to-day activities, reports, and Domain health check-up.
1.13	Automated User provisioning and Bulk User management.
1.14	Ensure security and compliance of the Active Directory environment.
1.15	Ldap and ldaps protocols must be configured with newly built AD setup
1.16	Certificate Installation & Management for Active Directory and applications integrated with newly built AD setup.

### **Trainings:**

Onsite deployment training must be provided, and it should cover the deployment, configuration, management, upgrade, and reporting aspects of solution

Microsoft Azure Solutions Architect Expert training must be included along with practice labs and certification.

### **Terms and Conditions:**

Bidder should be authorized partner of Microsoft.

Bidder should have experience of implementation of similar projects with any Public Sector University having at least 5000 Users, Multiple AD Sites and Delegated Administration of AD in Last 6-7 Years.

Bidder should have at least 2 Microsoft Certified Trainers.

24x7 upgraded product support must be provided for 1 year.

**Note: Newly built AD setup would not be single point of failure, in case of any disaster / failure occurs**

**Important Note:**

- Wherever in above list, brand name is mentioned, please read with “or equivalent “after brand name.
- Sukkur IBA University reserves the right to increase or decrease the quantity of items as per provision of SPP Rules 2010.

**CLARIFICATION AND AMENDMENT IN RFP DOCUMENT**

A bidder requiring any clarification of the RFP Document may so notify to contact given below in writing or via email.

Hari Lal Nathani  
Director Procurement  
Sukkur IBA University  
Airport Road Sukkur  
Email : hari@iba-suk.edu.pk

**Integrity Pact**  
**DECLARATION OF FEES, COMMISSION AND BROKERAGE ETC.**  
**PAYABLE BY THE SUPPLIERS/CONTRACTORS/CONSULTANTS.**

Contract Number: \_\_\_\_\_ Dated: \_\_\_\_\_  
Contract Value: \_\_\_\_\_ Contract Title \_\_\_\_\_

[Name of Supplier/Contractor/Consultant] hereby declares that it has not obtained or induced the procurement of any contract, right, interest, privilege or other obligation or benefit from Government of Sindh (GoS) or any administrative subdivision or agency thereof or any other entity owned or controlled by it (GoS) through any corrupt business practice.

Without limiting the generality of the foregoing, [Name of Supplier/Contractor/Consultant] represents and warrants that it has fully declared the brokerage, commission, fees etc. paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within or outside Pakistan either directly or indirectly through any natural or juridical person, including its affiliate, agent, associate, broker, consultant, director, promoter, shareholder, sponsor or subsidiary, any commission, gratification, bribe, finder's fee or kickback, whether described as consultation fee or otherwise, with the object of obtaining or inducing the procurement of a contract, right, interest, privilege or other obligation or benefit, in whatsoever form, from Procuring Agency (PA), except that which has been expressly declared pursuant hereto.

[Name of Supplier/Contractor/Consultant] certifies that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with PA and has not taken any action or will not take any action to circumvent the above declaration, representation or warranty.

[Name of Supplier/Contractor/Consultant] accepts full responsibility and strict liability for making any false declaration, not making full disclosure, misrepresenting facts or taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right, interest, privilege or other obligation or benefit obtained or procured as aforesaid shall, without prejudice to any other right and remedies available to PA under any law, contract or other instrument, be voidable at the option of PA.

Notwithstanding any rights and remedies exercised by PA in this regard, [Name of Supplier/Contractor/Consultant] agrees to indemnify PA for any loss or damage incurred by it on account of its corrupt business practices and further pay compensation to PA in an amount equivalent to ten times the sum of any commission, gratification, bribe, finder's fee or kickback given by [Name of Supplier/Contractor/Consultant] as aforesaid for the purpose of obtaining or inducing the procurement of any contract, right, interest, privilege or other obligation or benefit, in whatsoever form, from PA.

Procuring Agency

Supplier/Contractor/Consultant



**DRAFT AGREEMENT**

**THIS AGREEMENT** is made on date \_\_\_\_\_ between:

**M/s** \_\_\_\_\_ (**vendor name**) having presently its office at \_\_\_\_\_ (vendor's address) (hereinafter referred to as the "Vendor" which expression shall unless repugnant to the context so deemed to mean and include his heirs, general representatives and assigns) of the one part,

**AND**

**SUKKUR IBA UNIVERSITY (CLIENT)**, a chartered institute established under the laws of Pakistan, and having its head office at Nisar Ahmed Siddiqui Road ,Sukkur (hereinafter referred to as the "Client" which expression shall where the context so requires or permits include its successors and assigns) of the other part. Hereinafter collectively referred to as the "**Parties**";

WHEREAS the Vendor is in the business of awarded work along with fittings and fixtures (hereinafter referred to as "business set up"),

**AND WHEREAS** the Client is in the service of providing quality education and is desirous to get awarded products/works/services as per details given in Bill of Quantity (BOQ)/purchase / work order along with quality, economy and value for money.

AND WHEREAS the Vendor has agreed to provide the Products /Works/Services to the Client on the terms and Conditions contained in this Agreement and in the tender document issued for this task.

**NOW THIS AGREEMENT WITNESSES AS FOLLOWS:**

1. The agreement will be valid for a period commencing from \_\_\_\_\_ and ending on completion of Warranty/Guarantee period.
2. As per this agreement "Client" may give an advance as mentioned in the payment terms and conditions ("Advance") to Vendor against Bank Guarantee for the advance equivalent amount in rare cases if agreed by the client.
3. Vendor will start the work immediately of Sign of this agreement or from receipt of Purchase Order whichever comes first, otherwise client will claim for advance repayment from bank against bank guarantee. Vendor will complete the work within specified time communicated through emails & handover and obtain the satisfactory completion certificate from the client.
4. All payments to be made by the Client to the Vendor under this agreement shall be subject to deduction of all prevailing taxes, duties, charges, liquidated damages etc and as per terms and conditions mentioned in this agreement.
5. The Vendor shall pay and discharge at all times during the period all assessments, taxes, penalties, fines and charges of every description including tests charges etc. which are now or may at any time hereafter during the period, be assessed, imposed or charged upon the Vendor by Sukkur IBA University, any Local, Provincial or Federal Government Agency, Department or Authority.
6. One calendar month notice in writing shall be given by either party to terminate this agreement earlier than the expiry of the period. In case of an early termination under this clause, the Vendor undertakes to refund the advance paid for the agreement immediately on demand along with any penalty imposed by the client against provision of Bank Guarantee submitted by Vendor.
7. Vendor shall exercise reasonable care and diligence to prevent any actions or conditions, which could result in a conflict with CLIENT's best interests. This obligation shall apply to the activities of the employees and agents of Vendor in their relations with the employees and their families, of CLIENT's vendors and third parties arising from this agreement and accomplishing services hereunder. Vendor's efforts shall include, but not be limited to establishing precautions to prevent its employees or agents from making, receiving, providing or offering substantial gifts, entertainment, payments, loans or other consideration for the purpose of influencing individuals to act contrary to CLIENT best interest.

**8. Dispute Resolution**

- a. Any dispute or difference arising out of or in connection with this Agreement, or the implementation of any of the provisions hereof which cannot be settled amicably, shall be referred to arbitration under the provision of the Pakistan Arbitration Act, 1940 as amended or substituted from time to time, of two arbitrators, one to be nominated by CLIENT and the other by Vendor and the two arbitrators shall appoint an umpire before entering upon the reference. The unanimous decision of the two arbitrators, or, in the case of difference between them, the decision of the umpire, will be final and binding on the parties. The venue of the arbitration proceedings shall be Sukkur, Pakistan. Notwithstanding the reference of any dispute to arbitration, CLIENT and Vendor shall be obliged to fulfill their respective obligations under this Agreement.
  - b. Subject to the above, should any recourse to Courts of Law become necessary, the parties hereto submit to the jurisdiction of the Courts of law at Sukkur, Pakistan which courts shall have exclusive jurisdiction to settle any claims and/or dispute arising out of this Agreement or any acts done in pursuance thereof regardless of the location or place of business of parties hereto. However, CLIENT may at its own option also proceed against Vendor in the court of law for any claims it may have.
  - c. Notwithstanding any disagreement, dispute, protest, request for arbitration, or arbitration proceeding arising out of or in connection with this Agreement or its performance, at all times, Vendor shall proceed with the Services, unless CLIENT agrees otherwise in writing.
9. This agreement can be amended at any time during the subsistence/continuance/ period of the agreement, subject to mutual consent and the terms and conditions then agreed upon between the Parties.
10. The Vendor hereby warrants that the terms of the agreement has been read to him and understood by him.
11. The vendor shall conduct his business in a professional ethical manner. The vendor shall be responsible for compliance with all laws, rules and regulations for the time being in force on its own behalf and with regard to his employees.
12. Nothing in this agreement shall be deemed to create an agency or an employer/employee relationship between the vendor (his employees) and the client. The vendor shall at all times remain solely responsible for all responsibilities and liabilities whatsoever with regard to his employees.
13. Vendor shall hold in strict confidence any information provided by CLIENT to Vendor to perform the Services and stated by CLIENT to be confidential information. Such information shall be given to employees of Vendor strictly as needed to discharge their responsibilities in respect of the performance of the Services by Vendor. CLIENT may require employees of Vendor to sign a separate secrecy agreement to protect its interests in such confidential information. Vendor shall be liable for disclosures of any such information, which is not in accordance with the provisions of this Agreement or with the prior written approval of CLIENT.
14. The vendor agrees to indemnify and keep indemnified the client against all claims, damages, costs, expenses and/or liabilities which arise due to any direct or indirect act or omission either by the vendor or his employees/representatives.
15. The Vendor indemnify Sukkur IBA University against all third-party claims of infringement of patent, trade mark industrial design rights arising from use of the goods or any part thereof in Pakistan.
16. Sukkur IBA University or its representative shall have the right to inspect and/or to test the equipment to confirm their conformity to the contract/agreement specifications. The Technical Specifications shall specify what inspections and tests Sukkur IBA University requires and where they are to be conducted. Sukkur IBA University shall notify the Vendor, in writing, of the identity of any representatives entrusted for this purpose.
17. Problem reporting procedure and fault response time in hours for fault rectification, escalation procedures with respect to response or turnaround time in hours.
18. An effort by a Vendor to influence Sukkur IBA University, directly or indirectly THROUGH UNFAIR MEANS may result in the termination of the agreement and vendor black listing for any future tender of Sukkur IBA University.
19. The value of agreement will be firm for the entire period of Contract for the scope of work defined in the agreement. The agreement amount includes all applicable taxes.
20. **SERVICE REQUIREMENTS**  
Following are the minimum requirements which the vendor/vendor for the equipment:
21. The Vendor must ensure that the work assignment is done as per requirement of the client and must ensure timely delivery with accuracy, secrecy, confidentiality, and quality at all stages from beginning to end of the assigned work.

22. **DELIVERY & INSTALLATION**

23. Delivery and Installation should be at the Sites/Locations at the risk and cost of vendor.

24. Delivery period will be as communicated through emails to the vendor by client.

25. **WARRANTY, MAINTENANCE AND ASSURANCE**

26. The Vendors shall warrant that the assigned work will be done as per timelines given by the client through email(s) with accuracy, secrecy, confidentiality, and quality at all stages from beginning to end of the assigned work.

27. **SERVICES**

28. Sukkur IBA University shall promptly notify the supplier in writing of any claims arising under this warranty and the Vendor/Supplier will repair/replace the defective stores at reasonable speed but within the specified period and time & without any additional cost.

29. **LIQUIDATED DAMAGES / PENALTIES FOR VIOLATIONS.**

Sukkur IBA University may cancel the purchase order/ work order and may impose penalty as liquidating damages up to 10% of the contract/purchase order where it deems fit in case of violations by vendor in case of delay in delivery/completion of the ordered items/works/services or supply of substandard/ inferior quality items/works/services.

30. **FORCE MAJEURE**

Vendor will not be considered to be in default in the execution of their contractual obligations or any of them to the extent that the execution of such obligations or any of them is delayed or omitted by cause of Force Majeure. The term Force Majeure employed herein shall mean acts of public enemy, wars (whether declared or not) invasion, hostilities, revolution, epidemics, riots, fires, floods, earth quake, and other causes similar in kind to those herein mentioned, not under the control of either party, which makes the performance of this agreement unfeasible and which by the exercise of due diligence the party seeking excuse from performance is unable to overcome.

31. **TERMS OF PAYMENT**

Payment of contract price shall be made in the following manner.

Payment will be made as agreed.

32. Following Documents will be part of this agreement and will be bounding on the vendor.

Tender Notice, Tender Documents issued, Technical & Commercial Proposal submitted by the vendor and agreed by the Client, Purchase Orders, Emails by the client to the vendor etc.

33. Above conditions are General Conditions, Actual Agreement will have some more Work specific conditions.

34. **IN WITNESS WHEREOF** the Vendor and Client have signed this Agreement at Sukkur on the day, month and year first above mentioned, in the presence of the following witnesses: -

\_\_\_\_\_  
Vendor :

CNIC # \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_  
Client: For and on behalf of

Sukkur IBA University

**Witnesses:**

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

CNIC # \_\_\_\_\_

CNIC # \_\_\_\_\_

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		<b>Sukkur IBA University</b> <a href="http://www.iba-suk.edu.pk">www.iba-suk.edu.pk</a>	
<b>TENDER NOTICE</b> <b>Tender # PROC/302</b>			
Sealed bids are invited from Manufactures/Authorized Distributors/Authorized Dealers registered with Income Tax & Sales Tax Department having vast experience in respective fields for following items on <b>"Single stage two envelope basis"</b> .			
<b>S.#</b>	<b>ITEMS</b>	<b>S.#</b>	<b>ITEMS</b>
01	NEXUS Switch SMARTNET	12	Cameras
02	ASA Firewall 5545 SMARTNET	13	CISCO Switch
03	CISCO Access Point	14	Bedding Items
04	Electronic Items	15	GYM Equipment
05	5/6 KVA UPSs APC/Equivalent	16	RFID Card Printer with Accessories
06	Desktop Computers & Laptops	17	Water Browsers
07	Generator	18	50KVA Solar System
08	License Renewal of TM Endpoint	19	Furniture & Fixture
09	IP Phones	20	Upgradation of AD-Services
10	Printing and Stationery	21	Fire Extinguishers
11	Printers and Toners	22	Iron Racks
Details of specifications and quantity are mentioned in the tender documents, which can be obtained on provision of demand draft/pay order for <b>Rs. 1000/=</b> each item (Non-refundable) in favor of <b>Sukkur IBA University</b> from the office of the <b>Procurement Department Sukkur IBA University</b> on any working day <b>July 04, 2022 to July 22, 2022</b> . The Last date for the submission of bids is <b>July 23, 2022, 2022 up to 1300 Hours</b> . The technical bids will be opened on the same day at <b>1330 Hours</b> in the presence of bidders or their authorized representatives (who may choose to be present). The Financial proposals of only technically eligible firms will be accepted/Opened. Bid security i.e. <b>2%</b> of the tender amount (Refundable) in the shape of bank draft/pay order in the name of Sukkur IBA University must be attached with the bid documents. The Procuring Agency may reject any bid subject to relevant provisions of SPP Rules 2010 and may cancel the bidding process at any time prior to acceptance of bid or proposal as per Rule-25(1) of said rules and as per PPRA rules.			
<b>PLEASE SEND YOUR QUERIES: <a href="mailto:hari@iba-suk.edu.pk">hari@iba-suk.edu.pk</a></b>			
<b>REGISTRAR</b> <b>SUKKUR IBA UNIVERSITY</b> Nisar Ahmed Siddiqui Road, Sukkur. Ph: 071-5644141-42 Fax: 071-5804419		PID(H) 01/2022	
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