

Tender # Proc/233



Tender Document

Supply, Installation, Implementation, Testing, Training of
Human Capital Management Software (Re-Tender)
(Off the shelf solution only)

February 2021

Last Date for Submission

March 2, 2021 @ 2:30 pm

Tender Opening Date

March 2, 2021 @ 3:00 pm

Sukkur IBA University

Airport Road Sukkur

Email: hari@iba-suk.edu.pk

Web: www.iba-suk.edu.pk

Telephone No. 111-785-422

Supply, Installation, Implementation, Testing, Training of Human Capital Management Software (Off the shelf solution only)

Please see the attachment for technical specifications and quantity.

Technical Information of Software:

S. No	Name of Software	Version	Origin	Patents	Features	Relationship with principle
01						
02						
03						
04						
05						

Cost Estimation of the Software:

S. No	Items	Currency Unit	Unit Cost	GST	Total Amount			
01	Software Cost							
02	Implementation & Testing Cost							
03	Training Cost							
04	Any other cost							
05	Yearly Cost (if any)							
06	Warranty /Guarantee Period							

Note: You may use other comprehensive format for technical and cost estimation, above is just a sample

1. GENERAL TERMS AND CONDITIONS

The following General Terms and Conditions apply to all the equipment/works under this tender.

The last date of receipt of Bids is as mentioned on face sheet of this document.

Documents/Details Required.

- 1.1 Documents should be properly signed and stamped by competent authority.
- 1.2. Detail of repair & maintenance facilities
- 1.3. Structure/Organizational Chart.
- 1.4. Affidavit to the effect that the firm has not been blacklisted by any Government/Semi Government Organization.
- 1.5. The Bidder indemnify Sukkur IBA against all third-party claims of infringement of patent, trademark industrial design rights arising from use of the goods or any part thereof in Pakistan.
- 1.6. Sukkur IBA or its representative shall have the right to inspect and/or to test the equipment to confirm their conformity to the contract specifications.
The Technical Specifications shall specify what inspections and tests Sukkur IBA requires and where they are to be conducted. Sukkur IBA shall notify the contractor, in writing, of the identity of any representatives entrusted for this purpose.
- 1.7. It is mandatory that the Bidders provide the following documents and information with respect to its relationship with Principal.
 - 1.7.1. Name and contact details of Principal/Manufacturer representative who is authorized to verify Vendor's local partnership
 - 1.7.2. Duration and scope of association in the current capacity with the Principal

1.7.3. Copy of the Principal's Certification (along with its validity period), authorizing the Vendor as local partner/representative in Pakistan to Offer/Bid Principal's equipment and services

1.8. The Bidder/Vendor shall provide the following information with respect to its set up in Pakistan.

1.8.1. Number of Vendors offices and addresses, thereof, phone and fax numbers and e-mail address as well as names and designations of responsible persons.

1.8.2. Number of engineers and technical staff in Vendor's office

1.8.3. Profile of technical staff with relevant experience, resume and number of Customers and sites looked after /supported by each.

1.8.4. Problem reporting procedure and fault response time in hours for fault rectification, escalation procedures with respect to response or turnaround time in hours.

1.9. The Bidder shall provide following information with respect to its Company Profile

1.9.1. Registered Name of the Organization.

1.9.2. National Tax Number, Sales Tax Number and GST number

1.9.3. Head Office address.

1.9.4. Management structure & Organization Chart

1.9.5. Name, Address with Telephone/Telex and Fax numbers of the contact Person

1.10. Financial status of the Vendor's/Bidder's Organization with supporting documents and last two years annual reports.

1.11. Provide a certificate from your bank certifying your sound financial position and credit limit from the bank.

1.12. List of clients and their Acceptance of deliverables, showing separately the items provided and value thereof

1.13. Sukkur IBA reserves the right to reject any or all Bids/Offer without assigning any reason or cancel the process at anytime.

1.14. Sukkur IBA reserves the right to increase/decrease the quantity of items/scope of the work. Bidder has no right to challenge the decision in Court.

1.15 Documentary evidence of claims made in proposal regarding experience, relationship with principal etc.

2. PROPOSAL SUBMISSION REQUIREMENTS

2.1. A bidder can submit bid for single, two or all equipment, however bid in each item will be treated and evaluated separately.

2.2. Sealed Bid clearly marked as **"ORIGINAL"** should consist of following two separate and independent parts i.e. **1) Technical Proposal 2) Financial Proposal** and should be clearly marked as Technical Proposal/Financial Proposal in bold and affixed to each envelope at a clearly visible location.

2.2.1. TECHNICAL PROPOSAL

2.2.1.1. Technical Proposal must include the complete solution proposed by the Vendor with filled-in specification sheets.

2.2.1.2. After review of the Technical Proposal, promising Vendors will be selected and will be asked to give a demonstration/presentation on their solution.

2.2.1.3. Based on the Technical Proposal and the presentations, Vendors will be selected in order of preference and their Technical Solution will be rated on a scale of 100. The criteria considered will be compliance with equipment specifications, capability of integration, references, after sales support etc.

2.2.1.4. Financial Proposal of only those Vendors will be considered whose Technical Proposal qualify.

2.2.2. FINANCIAL PROPOSAL

2.2.2.1. Financial Proposal will include the prices quoted on individual item/Equipment basis

2.2.2.2. For each category the quoted prices must include all taxes, customs and freight charges for delivery at the required locations at own risk and cost.

2.2.2.3. This Equipment is required for educational institution. Sukkur IBA, therefore, expects significant educational and volume discounts.

2.2.2.4 the Bidder/Vendor shall furnish **separate earnest money** equivalent to **2%** of the total value of Bid in the form of Pay Order /Bank Draft issued by a scheduled bank of Pakistan in favor of "**Sukkur IBA University**" valid for 28 days beyond the bid validity period.

2.3. **No Bid shall be entertained without earnest money.** Earnest money of the successful bidder will be released at the time of submission of Ten percent (10%) Performance Guarantee of the total contract value.

2.4. Bid security is required to compensate Sukkur IBA against the consequences of:

2.4.1. Subsequent unauthorized variations and/or modifications of the terms of bid.

2.4.2. Pre-mature withdrawal of the bid before the completion of the bid evaluation

2.4.3. Failure of the bidder to sign the resultant Contract, in the event of such Contract being awarded to it.

2.5. Successful bidder is required to deposit **Ten percent 10%** of total contract value as **Performance Guarantee** in the form of **Bank Draft** issued by a scheduled bank of Pakistan in favor of "**Sukkur IBA**" at the time of signing of contract agreement and will be released at the time of delivery of equipment at site.

2.6. Proposals sent to Sukkur IBA by fax or email will not be accepted.

2.7. An effort by a Bidder to influence Sukkur IBA, directly or indirectly THROUGH UNFAIR MEANS may result in the rejection of Bidder's Proposal and blacklisting for any future tender of Sukkur IBA.

2.8. Prices quoted will be firm for the entire period of Contract. All prices to be quoted in **Pak Rupees**, and must clearly state all applicable taxes which must be included in quoted price.

2.9. Bids should be valid for 90 days from the date of opening of tender.

3. HARDWARE AND SERVICE REQUIREMENTS

Following are the minimum requirements which the bidder/vendor for the equipment:

3.1 The Vendor must install all equipment and components and must ensure that the proposed equipment is fully operational and function properly at all variables.

3.2 Vendor must furnish components, wires, connectors, materials and parts, equipment for the complete installation of the system, in accordance with recommendations of the equipment manufacturer. Installation shall follow standard broadcast wiring and installation practice and shall meet or exceed industry standards for such work.

3.3 Vendor must ensure that all systems are in first class working condition and free of short circuits, ground loops, video noise and excessive system noise or any fault affecting its efficiency/quality/life.

3.4 At time of installation, Vendor must provide owner's manuals, manufacturer's data sheets, and a complete equipment list.

3.5 At the time of installation, Vendor must provide comprehensive system schematics, labeling and showing detailed connections to all equipment.

1. SELECTION PROCEDURE

Sukkur IBA intent in issuing this RFP is to award a contract to the lowest and best responsive Vendor/Bidder who meets required standard of specifications and other factors. The Vendor's past performance, cooperation, and ability to provide service and training are general factors that will be weighed in the selection process.

All Vendors will provide demo (proof of concept) to verify the claims in the Technical Specifications of the Brochures. This would also determine the quality and specifications of the equipment.

Bids will be evaluated as per evaluation criteria mentioned below.

EVALUATION CRITERIA
Technical Evaluation Criteria

S. No	Bidder Name	Max Score	Remarks
1	Meeting Specifications	40	
2	Similar Level Projects executed in last three years	10	
3	Successful Implementation of Software in Universities/Colleges/ Academic Institutions	10	
4	Relationship with Principal	10	
5	International Quality Certifications	5	
6	Complains Response Time/ After sale service	5	
7	Lead Time (Order to Delivery Time)	5	
8	Company Profile	10	
9	Cliental Served Profile	5	
	Total	100	

Note: Please attach documentary evidence in support of your claims in technical proposal.

Note: Minimum score to technically qualify is 70 out of 100.

2. DELIVERY & INSTALLATION

Delivery and Installation should be at the Sites/Locations at the risk and cost of successful bidder.

3. WARRANTY

Following Warranty clauses are applicable:

The successful Bidders shall warrant the equipment and its components to be free from any sort of defects in material and workmanship for a minimum period of 1 year from date of completed installation and shall repair or replace on a timely basis any defective component, assembly or portion free of cost. Technical support should be available on call basis. Competent staff of the bidder will attend each and every call within 3-4 hours of its notification either on phone or in writing during business hours (9am -5pm). Delay in attending the call and delay in rectification of fault will lead to consequential financial damages to the Vendor/Bidder.

4. SERVICES

8.1. Sukkur IBA shall promptly notify the supplier in writing of any claims arising under this warranty and the Vendor/Supplier will repair/replace the defective stores at reasonable speed but within the specified period and time & without any additional cost, specifications, and/or other Contract commitments

5. LIQUIDATED DAMAGES

Liquidated damages shall be applicable as under:

a) Delay of one week to handover the Equipment

As per specifications = 0.5% of the total cost

b) Delay of two weeks to handover the equipment

As per specifications = 1.0% of the total cost

c) Delay of three weeks to handover the

Equipment as per specifications = 2.0% of the total cost

d) Delay of four weeks to handover the equipment

As per specifications =4.0% of the total cost

Note: In case of delay beyond four weeks, Sukkur IBA reserves the right to cancel the order and impose penalty up to 10% of ordered value.

6. TERMS OF PAYMENT

Payment shall be made in the following manner:

Within 30 days after successful delivery, implementation, testing, and training of end users and submission of manuals, rights etc.

OTHER TERMS AND CONDITIONS

Note: 1. Warranty/Guarantee and Product Origin must be mentioned clearly
2. Sukkur IBA reserves the right to increase or decrease the
Quantities at the time of order placement or purchase these in two
Phases

TECHNICAL SPECIFICATIONS & QUANTITY

Human Capital Management Software (Off the shelf solution only)

Important Note:

- After review of the Technical Proposal, promising Vendors will be selected and will be asked to give a demonstration & presentation of their quoted solution.
- Based on the Technical Proposal and the demo & presentation, Vendors will be selected, and their Technical Solution will be rated on a scale of 100.

The proposed software must meet the following requirements.

Technology:

- **Angular js- front End**
- **Backend- My SQL**
- **Web API structure**

Mobile Application Should also be available.

1-Employee Administration

Employee Personal Information

Complete Employee Database Management System

2- Attendance Management

- Shift Management; Multiple Shifts required with flag policy
- Amend Shift Station wise department wise group wise employee wise with date range and excel uploader
- Schedule; Single Day/ Weekly/ Monthly
- Amend Attendance; HR has a rights to amend the employee attendance.

Request

- Attendance Request; Employee has a right to generate the attendance request and line manager has a rights to generate their own attendance requests and also can generate their sub-ordinates as well.
- Exemption Request; Employee has a right to generate the exemption request and line manager has a rights to generate their own leave requests and also can generate their sub-ordinates as well.

3-Leave Management

- Leaves type; Admin has a rights to create the unlimited leave types.
- Leave Assign; Employee status wise/ group wise/ gender wise/ pro-date base/ Paid leaves/ unpaid leaves/ leave encashment/ leave carryover option.
- Request; Employee has a rights to generate the leave request and line manager has a rights to generate their own leave requests and also can generate their sub-ordinates as well.
- Leave Request; Employee has a rights to generate the leave request and line manager has a rights to generate their own leave requests and also can generate their sub-ordinates as well.
- Compensation Leave; Employee has a rights to generate the compensation request and line manager has a rights to generate their own compensation requests and also can generate their sub-ordinates as well.

4-Payroll Management

- Breakdown of Gross salary into its components – Basic Salary, House Allowance, Utility Allowance, Medical and others as per the policy.
- Advance Salary component to be handled in the system according to policy.
- PF Employee Contribution and PF Employer Contribution handled in the system according to policy.
- Loan deduction to be handled in the system as well as part of payroll with loan adjustment.
- Disbursement of loan and advances salary.
- Facility for other deductions from staff salary should be available in the system.
- Facility for other allowances/employer contributions to be disbursed to staff should be available in the system
- Allowances on the basis group should be automatically allocated to the employee.
- Allowances and deductions should automatically be adjusted with a change of group.
- System should record any salary raise (increment) that has become effective and a historical record will be kept as well.
- Bulk data loaders template is required employee information/ leave quota/ salary.
- System should print salaries slips and associated documents for each employee and should be exported into different formats to keep electronically separately.
- System should maintain recoveries against different loans and advances disbursed.

- System should define the income tax rate as well as changes in the formulae/structure
- System should maintain and print year to date information pertaining to at least salary, deductions, taxes, allowances and other heads in the payslip.
- System should be calculating and deducting income tax from the salaries of the employees in bulk according to the formula prescribed by Income tax Ordinance
- System should calculate salary arrears and deal with the related and associated sections of payslip accordingly for the given periods
- System should be capable of calculating salaries partial and prorated salaries based on defined periods i.e. in the event of disbursement of half salaries before Eid.
- System should perform / facilitate data integrity check, and reconciliation after processing of monthly salary before its disbursement.
- System should be capable of recording and processing reversal of salaries
- System should be capable of postponing recovery of any advance/ loan for a specific period of time.
- System should ensure authorized and manual overriding of the defined policies, in order to deal with exceptional cases.
- System should be able to generate Bank Advice for salary disbursement

5- Reporting and Analytics:

- All reports to be generated based on advanced parameters“ criteria
- Provides user-friendly, graphical user interface for accessing and creating reports
- Access to reports is to be based on user’s role

- Basic to advanced employee information and its variants
- Provides flexibility for defining selection criteria, data ranges, sorting and grouping options, and report output enabling users to tailor information to their specific needs.
- Bi-Annually and Year End tax reports. In addition, on demand tax report for any tenure.
- All compliance reporting can be generated for current periods and historical periods (with ability to determine periods).
- compliance reporting
- Can view and reuse a previously stored report.
- Ability to export information into PDF & Excel.

6- Intimations:

- Birthday intimation
- Work anniversary intimations
- Absences intimation
- Continuously three days intimations
- Employee Confirmation Intimations
- Individual Salary will not be created intimations
- Request non approval intimations for line manager or sub-ordinates
- News and attachments

7-Dashboards

Employee self-service dashboard

- Identifications of missing attendance for current month
- Individual attendance report
- Monthly time KPI's analyzations for itself & for sub-ordinates
- Sub-ordinate's basic reports
- Leave balances
- Attendance mark option manually through system along with IP restrictions

8-Attendance Dashboards.

- Quick view about flags.
- Company attendance detailed report / Present report/ Late report.
- Real time / schedule access control transactions; in / out and available transactions.
- Company missing attendance with range wise and email reminder option.
- Current day head count in numbers (Present available and leave; department wise / station wise & designation wise.

9- Payroll Dashboards.

1. Total yearly analyzations
2. Monthly salary analyzations.
3. Salary allowances and deduction breakdown.
4. Station wise salaries
5. Designation wise salary
6. Department wise salary
7. Upper paid salary
8. Lower paid salary
9. Number of employees by salary range

10 Employee Matrix

1. Employee by station
2. Employee by gender
3. Employee by department
4. Employee by designation
5. Employee by group
6. Employee by turnover
7. Employee by retention

11 Performance Appraisal

1. Objective & KPI
2. Customize Rating policies
3. Self-review, Line manager review & multiple review option

Important Note:

- Wherever in above list, brand name is mentioned, please read with “or equivalent “after brand name.
- Sukkur IBA reserves the right to increase or decrease the quantity of items.

7. CLARIFICATION AND AMENDMENT IN RFP DOCUMENT

A bidder requiring any clarification of the RFP Document may so notify to contacts given below in writing or via email.

Hari Lal Nathani

Manager Procurement

Sukkur IBA University

Airport Road Sukkur

Email : hari@iba-suk.edu.pk

Integrity Pact
DECLARATION OF FEES, COMMISSION AND BROKERAGE ETC.
PAYABLE BY THE SUPPLIERS/CONTRACTORS/CONSULTANTS.

Contract Number: _____ Dated: _____
Contract Value: _____ Contract Title _____

[Name of Supplier/Contractor/Consultant] hereby declares that it has not obtained or induced the procurement of any contract, right, interest, privilege or other obligation or benefit from Government of Sindh (GoS) or any administrative subdivision or agency thereof or any other entity owned or controlled by it (GoS) through any corrupt business practice.

Without limiting the generality of the foregoing, [Name of Supplier/Contractor/Consultant] represents and warrants that it has fully declared the brokerage, commission, fees etc. paid or payable to anyone and not given or agreed to give and shall not give or agree to give to anyone within or outside Pakistan either directly or indirectly through any natural or juridical person, including its affiliate, agent, associate, broker, consultant, director, promoter, shareholder, sponsor or subsidiary, any commission, gratification, bribe, finder's fee or kickback, whether described as consultation fee or otherwise, with the object of obtaining or inducing the procurement of a contract, right, interest, privilege or other obligation or benefit, in whatsoever form, from Procuring Agency (PA), except that which has been expressly declared pursuant hereto.

[Name of Supplier/Contractor/Consultant] certifies that it has made and will make full disclosure of all agreements and arrangements with all persons in respect of or related to the transaction with PA and has not taken any action or will not take any action to circumvent the above declaration, representation or warranty.

[Name of Supplier/Contractor/Consultant] accepts full responsibility and strict liability for making any false declaration, not making full disclosure, misrepresenting facts or taking any action likely to defeat the purpose of this declaration, representation and warranty. It agrees that any contract, right, interest, privilege or other obligation or benefit obtained or procured as aforesaid shall, without prejudice to any other right and remedies available to PA under any law, contract or other instrument, be voidable at the option of PA.

Notwithstanding any rights and remedies exercised by PA in this regard, [Name of Supplier/Contractor/Consultant] agrees to indemnify PA for any loss or damage incurred by it on account of its corrupt business practices and further pay compensation to PA in an amount equivalent to ten times the sum of any commission, gratification, bribe, finder's fee or kickback given by [Name of Supplier/Contractor/Consultant] as aforesaid for the purpose of obtaining or inducing the procurement of any contract, right, interest, privilege or other obligation or benefit, in whatsoever form, from PA.

Procuring Agency

Supplier/Contractor/Consultant

DRAFT AGREEMENT

THIS AGREEMENT is made on date _____ between:

M/s _____ (**vendor name**) having presently its office at _____ (vendor's address) (hereinafter referred to as the "Vendor" which expression shall unless repugnant to the context so deemed to mean and include his heirs, general representatives and assigns) of the one part,

AND

SUKKUR IBA UNIVERSITY (CLIENT), a chartered institute established under the laws of Pakistan, and having its head office at Nisar Ahmed Siddiqui Road ,Sukkur (hereinafter referred to as the "Client" which expression shall where the context so requires or permits include its successors and assigns) of the other part. Hereinafter collectively referred to as the "**Parties**";

WHEREAS the Vendor is in the business of awarded work along with fittings and fixtures (hereinafter referred to as "business set up"),

AND WHEREAS the Client is in the service of providing quality education and is desirous to get awarded products/works/services as per details given in Bill of Quantity (BOQ)/purchase / work order along with quality, economy and value for money.

AND WHEREAS the Vendor has agreed to provide the Products /Works/Services to the Client on the terms and Conditions contained in this Agreement and in the tender document issued for this task.

NOW THIS AGREEMENT WITNESSES AS FOLLOWS:

1. The agreement will be valid for a period commencing from _____ and ending on completion of Warranty/Guarantee period.
2. As per this agreement "Client" may give an advance as mentioned in the payment terms and conditions ("Advance") to Vendor against Bank Guarantee for the advance equivalent amount in rare cases if agreed by the client.
3. Vendor will start the work immediately of Sign of this agreement or from receipt of Purchase Order whichever comes first, otherwise client will claim for advance repayment from bank against bank guarantee. Vendor will complete the work within specified time communicated through emails & handover and obtain the satisfactory completion certificate from the client.
4. All payments to be made by the Client to the Vendor under this agreement shall be subject to deduction of all prevailing taxes, duties, charges, liquidated damages etc and as per terms and conditions mentioned in this agreement.
5. The Vendor shall pay and discharge at all times during the period all assessments, taxes, penalties, fines and charges of every description including tests charges etc. which are now or may at any time hereafter during the period, be assessed, imposed or charged upon the Vendor by Sukkur IBA University, any Local, Provincial or Federal Government Agency, Department or Authority.
6. One calendar month notice in writing shall be given by either party to terminate this agreement earlier than the expiry of the period. In case of an early termination under this clause, the Vendor undertakes to refund the advance paid for the agreement immediately on demand along with any penalty imposed by the client against provision of Bank Guarantee submitted by Vendor.
7. Vendor shall exercise reasonable care and diligence to prevent any actions or conditions, which could result in a conflict with CLIENT's best interests. This obligation shall apply to the activities of the employees and agents of Vendor in their relations with the employees and their families, of CLIENT's vendors and third parties arising

from this agreement and accomplishing services hereunder. Vendor's efforts shall include, but not be limited to establishing precautions to prevent its employees or agents from making, receiving, providing or offering substantial gifts, entertainment, payments, loans or other consideration for the purpose of influencing individuals to act contrary to CLIENT best interest.

8. Dispute Resolution

- a. Any dispute or difference arising out of or in connection with this Agreement, or the implementation of any of the provisions hereof which cannot be settled amicably, shall be referred to arbitration under the provision of the Pakistan Arbitration Act, 1940 as amended or substituted from time to time, of two arbitrators, one to be nominated by CLIENT and the other by Vendor and the two arbitrators shall appoint an umpire before entering upon the reference. The unanimous decision of the two arbitrators, or, in the case of difference between them, the decision of the umpire, will be final and binding on the parties. The venue of the arbitration proceedings shall be Sukkur, Pakistan. Notwithstanding the reference of any dispute to arbitration, CLIENT and Vendor shall be obliged to fulfill their respective obligations under this Agreement.
 - b. Subject to the above, should any recourse to Courts of Law become necessary, the parties hereto submit to the jurisdiction of the Courts of law at Sukkur, Pakistan which courts shall have exclusive jurisdiction to settle any claims and/or dispute arising out of this Agreement or any acts done in pursuance thereof regardless of the location or place of business of parties hereto. However, CLIENT may at its own option also proceed against Vendor in the court of law for any claims it may have.
 - c. Notwithstanding any disagreement, dispute, protest, request for arbitration, or arbitration proceeding arising out of or in connection with this Agreement or its performance, at all times, Vendor shall proceed with the Services, unless CLIENT agrees otherwise in writing.
9. This agreement can be amended at any time during the subsistence/continuance/ period of the agreement, subject to mutual consent and the terms and conditions then agreed upon between the Parties.
 10. The Vendor hereby warrants that the terms of the agreement has been read to him and understood by him.
 11. The vendor shall conduct his business in a professional ethical manner. The vendor shall be responsible for compliance with all laws, rules and regulations for the time being in force on its own behalf and with regard to his employees.
 12. Nothing in this agreement shall be deemed to create an agency or an employer/employee relationship between the vendor (his employees) and the client. The vendor shall at all times remain solely responsible for all responsibilities and liabilities whatsoever with regard to his employees.
 13. Vendor shall hold in strict confidence any information provided by CLIENT to Vendor to perform the Services and stated by CLIENT to be confidential information. Such information shall be given to employees of Vendor strictly as needed to discharge their responsibilities in respect of the performance of the Services by Vendor. CLIENT may require employees of Vendor to sign a separate secrecy agreement to protect its interests in such confidential information. Vendor shall be liable for disclosures of any such information, which is not in accordance with the provisions of this Agreement or with the prior written approval of CLIENT.
 14. The vendor agrees to indemnify and keep indemnified the client against all claims, damages, costs, expenses and/or liabilities which arise due to any direct or indirect act or omission either by the vendor or his employees/representatives.
 15. The Vendor indemnify Sukkur IBA University against all third-party claims of infringement of patent, trade mark industrial design rights arising from use of the goods or any part thereof in Pakistan.
 16. Sukkur IBA University or its representative shall have the right to inspect and/or to test the equipment to confirm their conformity to the contract/agreement specifications. The Technical Specifications shall specify what inspections and tests Sukkur IBA University requires and where they are to be conducted. Sukkur IBA University shall notify the Vendor, in writing, of the identity of any representatives entrusted for this purpose.
 17. Problem reporting procedure and fault response time in hours for fault rectification, escalation procedures with respect to response or turnaround time in hours.

18. An effort by a Vendor to influence Sukkur IBA University, directly or indirectly THROUGH UNFAIR MEANS may result in the termination of the agreement and vendor black listing for any future tender of Sukkur IBA University.

19. The value of agreement will be firm for the entire period of Contract for the scope of work defined in the agreement. The agreement amount includes all applicable taxes.

20. SERVICE REQUIREMENTS

Following are the minimum requirements which the vendor/vendor for the equipment:

21. The Vendor must ensure that the work assignment is done as per requirement of the client and must ensure timely delivery with accuracy, secrecy, confidentiality, and quality at all stages from beginning to end of the assigned work.

22. DELIVERY & INSTALLATION

23. Delivery and Installation should be at the Sites/Locations at the risk and cost of vendor.

24. Delivery period will be as communicated through emails to the vendor by client.

25. WARRANTY, MAINTENANCE AND ASSURANCE

26. The Vendors shall warrant that the assigned work will be done as per timelines given by the client through email(s) with accuracy, secrecy, confidentiality, and quality at all stages from beginning to end of the assigned work.

27. SERVICES

28. Sukkur IBA University shall promptly notify the supplier in writing of any claims arising under this warranty and the Vendor/Supplier will repair/replace the defective stores at reasonable speed but within the specified period and time & without any additional cost.

29. LIQUIDATED DAMAGES / PENALTIES FOR VIOLATIONS.

Sukkur IBA University may cancel the purchase order/ work order and may impose penalty as liquidating damages up to 10% of the contract/purchase order where it deems fit in case of violations by vendor in case of delay in delivery/completion of the ordered items/works/services or supply of substandard/ inferior quality items/works/services .

30. FORCE MAJEURE

Vendor will not be considered to be in default in the execution of their contractual obligations or any of them to the extent that the execution of such obligations or any of them is delayed or omitted by cause of Force Majeure. The term Force Majeure employed herein shall mean acts of public enemy, wars (whether declared or not) invasion, hostilities, revolution, epidemics, riots, fires, floods, earth quake, and other causes similar in kind to those herein mentioned, not under the control of either party, which makes the performance of this agreement unfeasible and which by the exercise of due diligence the party seeking excuse from performance is unable to overcome.

31 TERMS OF PAYMENT

Payment of contract price shall be made in the following manner.

Payment will be made as agreed.

32. Following Documents will be part of this agreement and will be bounding on the vendor.

Tender Notice, Tender Documents issued, Technical & Commercial Proposal submitted by the vendor and agreed by the

Client, Purchase Orders, Emails by the client to the vendor etc.

33. Above conditions are General Conditions, Actual Agreement will have some more Work specific conditions.

34. ***IN WITNESS WHEREOF*** the Vendor and Client have signed this Agreement at Sukkur on the day, month and year first above mentioned, in the presence of the following witnesses: -

Vendor :
CNIC # _____
Address: _____

Client: For and on behalf of
Sukkur IBA University

Witnesses:

Signature: _____
Name: _____
CNIC # _____
Address: _____

Signature: _____
Name: _____
CNIC # _____
Address _____

MERIT-QUALITY-EXCELLENCE MERIT-QUALITY-EXCELLENCE MERIT-QUALITY-EXCELLENCE

 **Sukkur IBA University**
www.iba-suk.edu.pk

TENDER NOTICE
Tender # PROC/233

Sealed bids are invited from Manufactures/Authorized Distributors/Authorized Dealers registered with Income Tax & Sales Tax Department having vast experience in respective fields for following items on **“Single stage two envelope basis”**.

S.#	Items
01	Turn Key solution for LMS
02	Human Capital Management Software (Re-Tender)
03	Air Compressor for Vehicles
04	Virtual Tour (Video Graphy & Photography)
05	Computer Accessories
06	Multimedia Projectors
07	Trolley for Tractor

Details of specifications and quantity are mentioned in the tender documents, which can be obtained on provision of demand draft/pay order for **Rs. 500/=** each item (Non-refundable) in favor of Sukkur IBA University, from the office of the **Manager Procurement Sukkur IBA University** on any working day **February 12, 2021 to March 01, 2021**. The Last date for the submission of bids is **March 02, 2021 up to 2:30 pm**. The technical bids will be opened on the same day at 3:00 pm in the presence of bidders or their authorized representatives (who may choose to be present). The Financial proposals of only technically eligible firms will be accepted/Opened. Bid security i.e. **2%** of the tender amount (Refundable) in the shape of bank draft/pay order in the name of Sukkur IBA University must be attached with the bid documents. The procuring agency may reject any bid subject to relevant provisions of SPP Rules 2010 (Amended 2019) and may cancel the bidding process at any time prior to acceptance of bid or proposal as per Rule-25(1) of said rules and as per PPRA rules.

Please send your queries: hari@iba-suk.edu.pk

REGISTRAR PID(H) 40/2021
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